Employees and Managers Communication stats operate on the same wavelength?

"Minds at Work: How Much Brain Power are we Really Using?"

Tepner-Tregoe Inc. of Princeton sent out 2,000 questionnaires to managers selected at random from North American companies. They also sent questionnaires to 2,000 hourly workers. A total of 641 managers and 773 workers responded.

Here are some of their responses:

● 62 % of employees and 63% of managers agree that their organizations work at half the optimum brain power or less.

● 50% of employee believe their organizations don't define issues before addressing them -- 44% of managers feel the same way.

● 46% of employees say their companies don't make concrete plans to resolve issues, but only 31% of managers agree.

● 47% of employees say their companies don't anticipate potential problems, but only 26% of managers agree.

● 54% of the employers surveyed feel their organizations do not have back-up plans; only 44% of managers say the same thing.

● 52% of workers say they do not receive training to improve thinking skills; 40% of their managers reached the same conclusion.

● 51% of workers say it is not easy to get the information needed to solve problems, make decisions, and draw up plans. 45% of managers agreed.

● 39% of employees feel that problem-solving and decision-making roles and responsibilities are not clear. For managers, the percentage drops to 29.